

Government College Barwala Panchkula

Student Satisfaction Survey Report

2022-23

This report consists of three parts:

Part I: Feedback collected from students via college website page
(<http://gcbpkl.ac.in/FeedBackDetails>)

Part II: Feedback collected from students via Google forms.

Part III: Action-taken Report

Part-I

(Collected from college website page)

The screenshot shows a web browser window with the URL gcbpkl.ac.in/FeedBackDetails. The page features a dark blue navigation bar with links for HOME, ABOUT US, STUDENTS, FACULTY, MEDIA, NEWS/EVENTS, TENDERS, NOTICES, SCREEN READER, and ADMIN LOGIN. Below the navigation bar is the college logo and the name "Government College Barwala (Panchkula)". A red and yellow "ADMISSION OPEN" banner is visible on the right. A dark blue banner below the logo contains the text "Government College Barwala (Panchkula) • College Type : Co-Ed • Establishment Year : 1993". The main heading of the page is "FeedBack Report".

Vyadar
CDR. VINAY YADAV
[Feedback Incharge]

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Principal
Govt. College
Barwala (Panchkula)

1. Feedback for Infrastructure:

College Infrastructure Feedback

SrNo.	Feedback Questions	Excellent	Very Good	Good	Average	Poor	Total
1	There are adequate number of classrooms available	20	24	25	4	0	73
2	Wi-Fi & Internet facilities are available in college	5	10	25	9	24	73
3	Canteen facility is available in the College is satisfactory	10	17	24	19	3	73
4	Food quality in canteen is good/satisfactory	5	21	30	16	1	73
5	The college website is updated and results and attendance records are displayed on time	14	23	26	4	6	73
6	Campus is neat , clear and green and properly maintained	7	29	27	6	4	73
7	Student Redressal Committees is functional in the college	10	20	28	13	2	73
8	CCTV is provided in the college	15	21	24	8	5	73
9	Security in the campus is good and satisfactory	17	19	20	11	6	73
10	Clean drinking water is available on campus	8	9	21	10	25	73
11	Toilets are hygienic and properly cleaned in the morning & afternoon	8	12	21	10	22	73
12	Behaviour of staff responsible for cleanliness of toilets is polite and responsive	18	15	27	9	4	73
13	Playground in the campus is properly maintained	4	19	27	16	7	73
14	Sports equipment are provided to the students	8	15	29	14	7	73
15	Sports Meet is conducted in College Campus every year	17	21	22	9	4	73
Average Feedback of College Infrastructure		11	18	25	11	8	73

2. Feedback for Curriculum and Syllabus

Curriculum & Syllabus Feedback

SrNo.	Feedback Questions	Excellent	Very Good	Good	Average	Poor	Total
1	The course was completed on time	25	17	22	2	0	66
2	The depth/lesson wise assessments were conducted by the teachers	28	13	17	8	0	66
3	Regular and timely feedback was given to students on their performance	18	13	25	6	4	66
4	The evaluation of papers(class tests/assessments) process was fair and unbiased	21	17	20	6	2	66
5	My interest in the subject has increased as a consequence of this course	24	15	20	6	1	66
6	I have learned and understood the subject material of this course	22	23	14	7	0	66
7	The teachers use ICT (audio/video) teaching	12	22	14	10	8	66
8	The teachers use pedagogical tools (worksheet/ handouts/ models/ games /brainstorming/ learning outside the classroom/ Roleplay/ story boarding etc) while teaching the subject	15	19	19	4	9	66
9	Besides the curriculum, students were provided opportunities to learn softskills and employability skills	16	18	18	8	6	66
Average Feedback of Curriculum & Syllabus		20	17	19	6	3	66

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[Feedback Incharge]

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3. Feedback for Faculty Performance

Faculty Performance Feedback

SrNo.	Feedback Questions	Excellent	Very Good	Good	Average	Poor	Total
1	The teacher was regular and punctual in class	37	12	12	2	1	64
2	The teacher encouraged students to participate in class discussions	29	14	15	6	0	64
3	The teacher used ICT or Modern Teaching Aids, hand-outs, suitable references, power point presentation, web-resources, etc	14	19	17	8	6	64
4	Teachers have friendly attitude towards students	28	20	11	4	1	64
5	Teachers completed the course syllabus in time	27	14	19	2	2	64
6	Teacher was able to explain the course content properly	27	17	15	4	1	64
7	Teachers was available to Students	27	19	14	3	1	64
Average Feedback of Faculty Performance		27	16	15	4	2	64

4. Feedback for Laboratory

Laboratory Feedback

SrNo.	Feedback Questions	Excellent	Very Good	Good	Average	Poor	Total
1	All equipment's of the Labs are in working condition	7	15	26	11	4	63
2	The lab manuals were available and properly displayed	9	15	20	15	4	63
3	The labs were neat and clean with proper labelling and marking of equipment's	9	19	25	8	2	63
4	Each student gets a chance to perform the experiment by his/her own hands	11	22	21	5	4	63
5	The lab hours were mostly spent on performing experiments	7	20	23	11	2	63
6	The lab teacher and lab assistant behaviour was cooperative and helpful	21	15	17	8	2	63
7	The lab teacher ensured the smooth conduct of the experiments	13	23	21	3	3	63
8	The lab teacher had full knowledge of the experiments	19	20	14	7	3	63
9	The lab reports were checked timely with proper marking or grading	15	21	20	4	3	63
10	Practical sessional exams were held in time	19	16	20	4	4	63
11	Experiments helped in better understanding of the subject	17	15	21	6	4	63
12	Is photocopy facility if available in the library satisfactory?	13	15	18	5	12	63
Average Feedback of Laboratory		13	18	20	7	4	63

Vijay
[Feedback Incharge]

5. Feedback for Library

Library Feedback

SrNo.	Feedback Questions	Excellent	Very Good	Good	Average	Poor	Total
1	The prescribed books/reading materials for curriculum are available in the College library	17	15	23	4	7	66
2	Seating capacity in the Library is satisfactory	19	17	19	4	7	66
3	Working hours of Library are comfortable and satisfactory	13	20	20	10	3	66
4	Quantity of books available in the library is satisfactory	11	15	25	8	7	66
5	Quality of books available in the library is satisfactory	14	11	24	11	6	66
6	Quantity and Quality of journals in the library is satisfactory	9	19	23	11	4	66
7	Quantity and Quality of newspapers in the library is satisfactory	17	19	18	9	3	66
8	Duration of retaining the book is satisfactory	13	18	21	10	4	66
9	Service of issuing and returning the book is satisfactory	12	20	21	9	4	66
10	Availability of question paper bank in the Library is satisfactory	11	16	20	10	9	66
11	Light & Ventilation in the Library premises is satisfactory	15	13	29	5	4	66
12	Behaviour of library staff is helpful and encouraging for the students.	24	16	17	5	4	66
Average Feedback of Library		15	17	22	8	5	66

Note: Above report is as per the feedback submitted by students of the college through either the 'Shiksha Sahyogi' mobile app or the ERP portal. We ensured the anonymity and confidentiality of the survey responses. We assure students that their responses to the surveys cannot be traced back to them, and we respect their privacy.

[Signature]
[Feedback Incharge]

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Part-II

(Using Google Forms)

(https://docs.google.com/forms/d/e/1FAIpQLSeR46J18ollRIFSkQpn9Sqw37i_DKHRI3wELH2C2hH7EhHfcg/viewform)

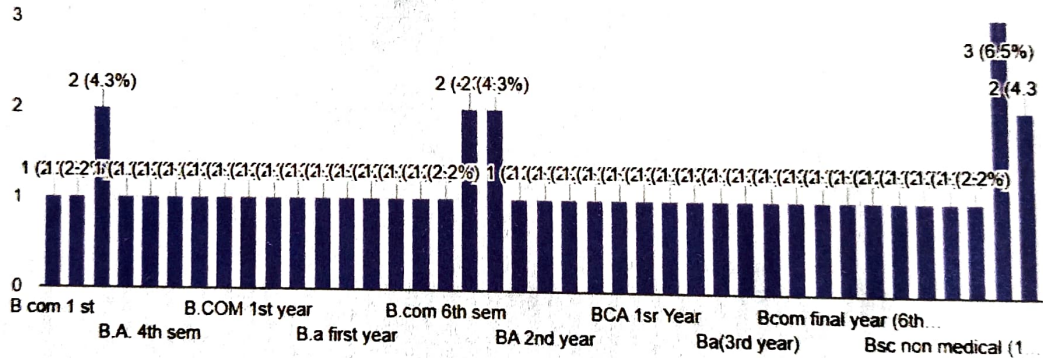
In total, 46 students recorded their feedback.

Questions Responses **46** Settings

Class

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46 responses



College roll number

46 responses

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1221081002036

1221081002062

1.

Vijay
[Feedback Incharge]

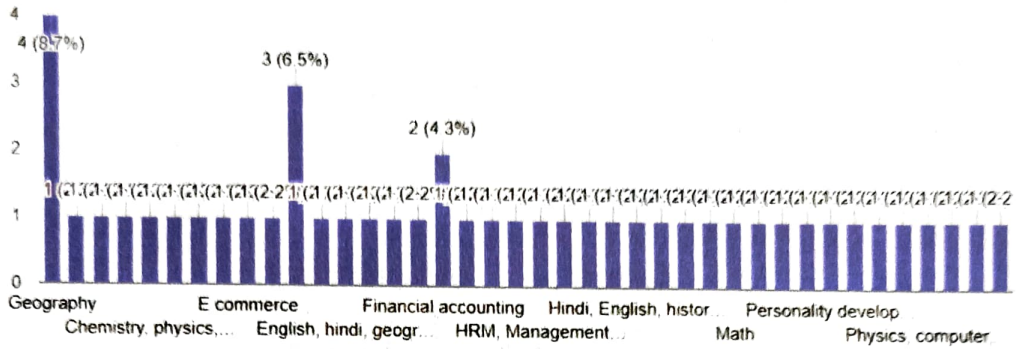
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Subject

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46 responses

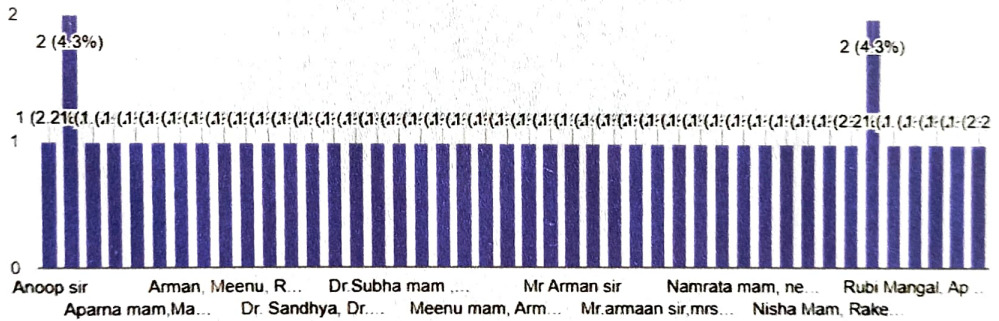


2.

Name of the teacher

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46 responses



3.

Sydney
[Feedback Incharge]

A. Course Content

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Q.1. does the teacher cover the entire syllabus?

46 responses

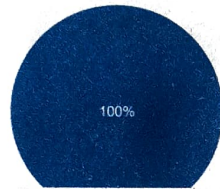


● Yes
● No

Q2. does the teacher discuss the topic in detail?

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46 responses



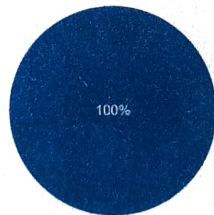
● Yes
● No

4.

Q2. does the teacher discuss the topic in detail?

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46 responses

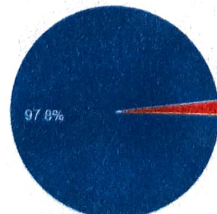


● Yes
● No

Q3. does the teacher communicate directly?

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46 responses



● Yes
● No

5.

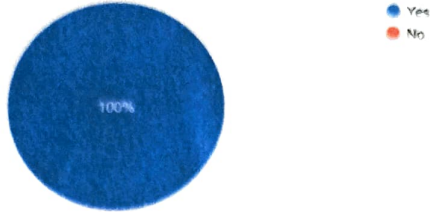
Vijay
[Feedback Incharge]

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Q4. does the teacher update the topic?

46 responses

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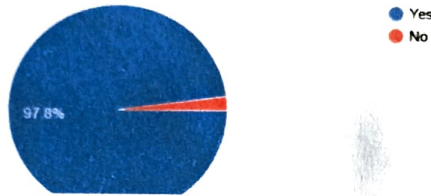


B. Teaching Learning Process

Q1. does the teacher engage the class for full duration?

46 responses

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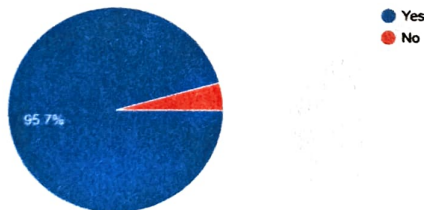


6.

Q2. does the teacher provide guidance, counselling in academic and non-academic matters inside outside the class?

46 responses

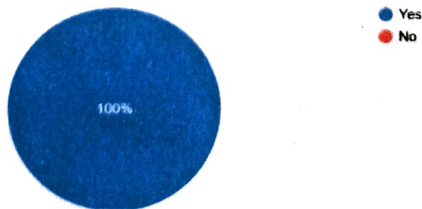
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Q3. does the teacher encourage participation in discussions in the class?

46 responses

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7.

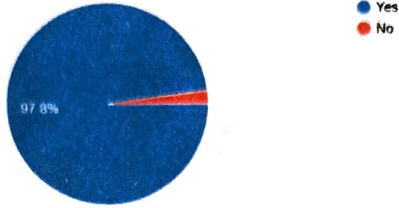
Sydney
[Feedback Incharge]

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Q4. does the teacher pay attention to academically weaker students?

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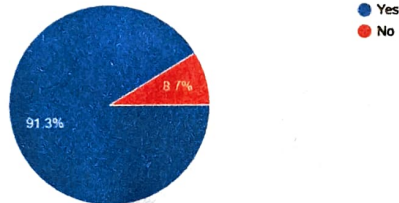
46 responses



Q5. does modern teaching aids are used by your teachers?

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46 responses

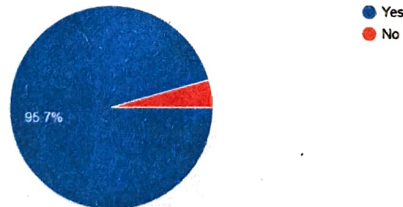


8.

Q6. does the teacher correlate the course topics to the real world situations?

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46 responses

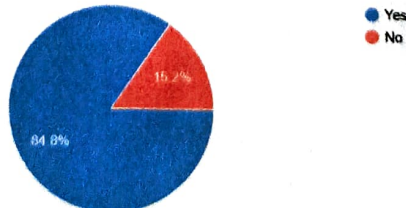


C. Infrastructure Facilities

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Q1. do you yourself perform practical in the lab?

46 responses



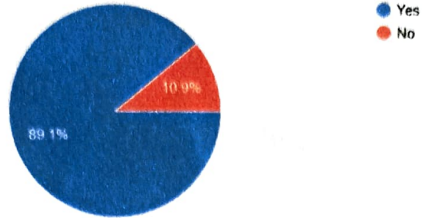
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Q2. does your teacher demonstrate first

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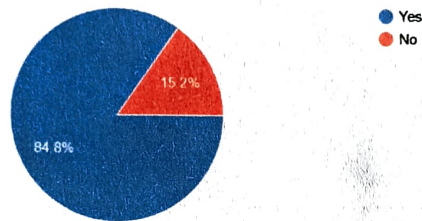
46 responses



Q3. are the labs well equipped?

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46 responses

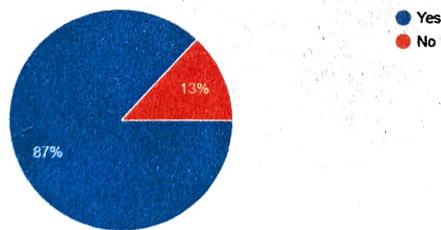


10.

Q4. are you satisfied with the practical works of Lab?

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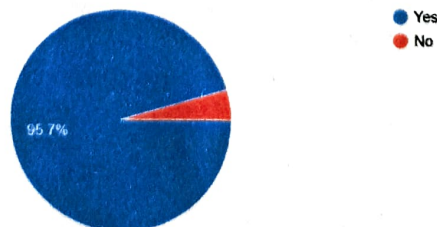
46 responses



Q5. have you used the library?

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46 responses



11.

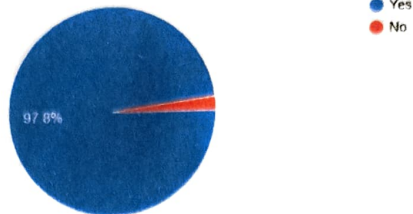
Vijay
[Feedback Incharge]

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Govt. College
Barwala (Panchkula)

Q6. did you find library useful to enhance your understanding of subject?

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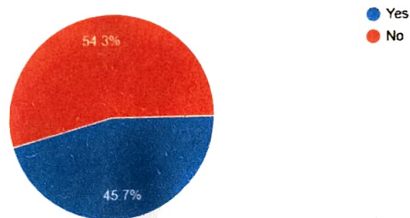
46 responses



Q7. do you find a washroom is clean?

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46 responses

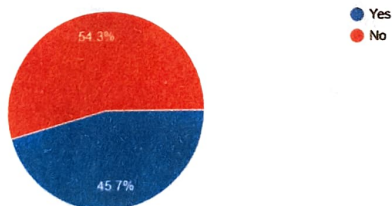


12.

Q8. are you satisfied with the drinking water available in the college?

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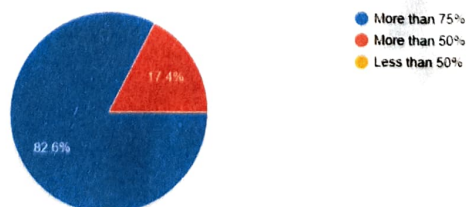
46 responses



Q9. how many lectures have you attended?

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46 responses



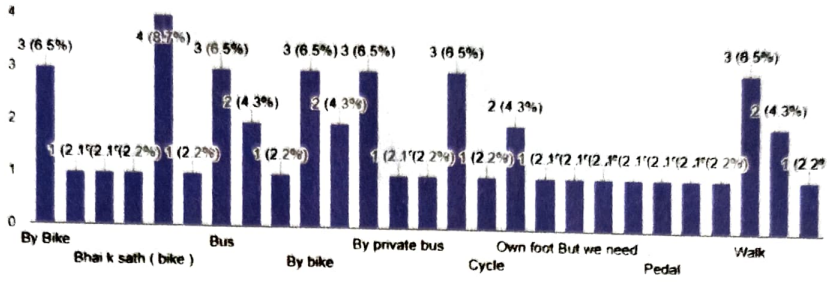
13.

Vijay
[Feedback Incharge]

Q10. how do you come to college?

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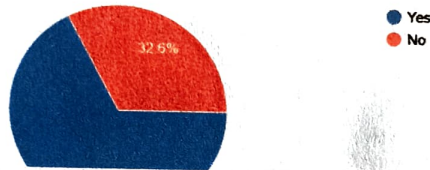
46 responses



Q11. are you satisfied with the sports facilities?

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46 responses

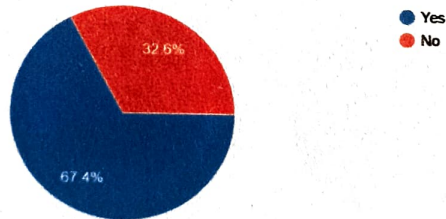


14.

Q11. are you satisfied with the sports facilities?

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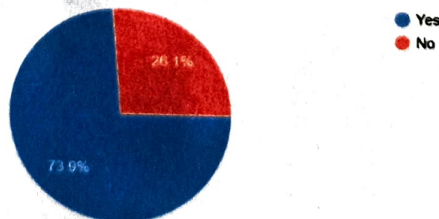
46 responses



Q12. are you satisfied with the Canteen?

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46 responses



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[Feedback Incharge]

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Q13. are you satisfied with the common room facilities?

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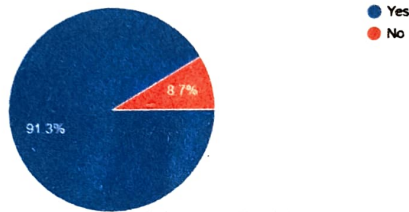
46 responses



Q14. are you satisfied with the university related issues like registration number result, DMC etc?

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46 responses



16.

if you are not satisfied with any of the above said facilities. Kindly explain in detail.

46 responses

No

Yes

Washroom and water

None

.....

i am not satisfied with dirty washrooms and water must be clean ,Bus services are very poor .bus must be available for students.

There should be more water cooler on each floor ...and facility should be provided.

Water facility is not available on 2nd floor and washroom is not clean

None

17.

Vys
[Feedback Incharge]

if you are not satisfied with any of the above said facilities. Kindly explain in detail.

46 responses

No I'm impressed

I satisfied with all facilities in college except lab because we don't have lab related subjects

Bus services and drinking water sink not clean .

Washroom is not clean and there is not watercolor available on the 2nd floor..

Washroom is not clean and there is not wastercool available on the 2nd floor

...

No

washroom not cleaned.....

NA

18.

if you are not satisfied with any of the above said facilities. Kindly explain in detail.

46 responses

Washroom,water

Yes

Canteen and sports facilities are very poor ..get the facilities fixed

I am satisfied all the facilities in.this kindly explain in detail.

There should be a common room for boys,, as it is available for girls

Auditorium

Non

Satisfied

19.

Syn
[Feedback Incharge]

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Barwala (Panchkula)

Part-III

(Action-taken Report)

Govt.College Barwala (Panchkula)

Feedback committee has received feedback from students through Google form in mentor mentee meeting and through college website some issues faced by students as mentioned in feedback included :

1. Cleanliness of washroom
2. Demand for common room for boys
3. Bus facility
4. Drinking water facility on each floor
5. Question paper bank in library and photocopy facility in library
6. Teaching thorough ICT classroom
7. Food quality and cleanliness in canteen
8. Infrastructure facility like Wi-Fi and Internet facility in College
9. Regarding labs -Students would prefer to spend more time in lab for performing practical and lab manual must be available properly displayed in labs

ACTION TAKEN BY COMMITTEE

1. Cleanliness committee vide memo no 391-96/23 dated 31/03/2023 had issued notices to direct sweepers to insure ensure cleanliness in washroom and to students to report the floor incharges regarding any cleanliness issue faced by them.
2. Demand of boys common room will be discussed in next session in 2023-24
3. To ensure bus Facility College has written a letter to GM Roadways Haryana. Bus service was started with the efforts of our staff member Dr. Shubha and working Principal Dr. Richa Setia. Now exams are going on in college so the bus service has been stopped. For regularity of bus service in college the college authority has discussed this matter to Block Samiti Chairman of Barwala Mr. Rathour and he assured to the students of the college for smooth functioning of the in the college.
4. To facilitate clean drinking water facility in the college public health committee is working on it.
5. Question paper bank has been maintained in college library and regarding photocopy machine same would be discussed in upcoming session in council meeting.
6. ICT committee will sent letter for three new projectors to DHE.
7. Canteen is working to improve food quality and cleanliness in canteen.

Online alumni feedback - Positive feedback responses have been received regarding the course contain as per the requirement industry, regular conduction co- curricular activities, encouraging academia- industry interaction and proper laboratory equipment for practical experience. The aluminous would like to contribute in making their college better.

It was observed that the alumni were not quite satisfied with the placement and learning ambience and the academic process not being transparent and systematic.

[Signature]
[Feedback Incharge]

They felt that not all academic initiatives were student centric. They also felt that the student grievance and redressed system was not efficient enough to improve the grievance cell system in the college the college has installed two suggestion and complaint box in college. Grievance cell committee has decided to hold meeting twice in a month to resolve the issue related to students. In upcoming session college authority will work to improve the areas where the alumni expressed their dissatisfaction.

The college received 133 feedback forms from college alumni (B.COM-75, BA-38, BSC-12, and BCA-8). Most of the alumni were satisfied with college infrastructure. They would like to provide financial support to college.

The upcoming alumni meet which is proposed in 1st week of June 2023. The alumni committee will ask them to specify the amount/items as water cooler/display board/notice board whatever they want to donate to the college.

Parent Feedback:- the parents felt that the admission process was transparent. Students were gaining knowledge, skills and discipline. College website was informative. Library and sports facility provided were satisfactory and exposure to extracurricular activity enough.

Parents were not pleased with the infrastructure organization of trips and excursions and safety arrangements in the college. They expressed their satisfaction with the placement.

For safety arrangements college authority has installed fire extinguisher and efforts have been made in organizing workshop under placement cell. In upcoming session 2023-24 college will work to improve all above dissatisfaction areas of students, alumni & parents.

Feedback Committee:

1. Dr. Vinay
2. Dr. Bindu
3. Dr. Aparna
4. Ms. Ankur

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Principal
Govt. College
Barwala (Panchkula)

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[Feedback Incharge]

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Govt. College
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